# **How to Troubleshoot Driver Issues in Windows**

In the Windows environment, drivers are essential software components that enable the operating system to communicate with hardware devices such as printers, graphics cards, and network adapters. Problems with drivers can lead to hardware malfunctions, system instability, and poor performance. This article will guide you through the process of identifying and resolving driver issues using various tools and commands available in Windows. Understanding and addressing driver problems is crucial for maintaining a stable and efficient system.

#### **Examples:**

# 1. Using Device Manager to Identify Driver Issues:

- Press Win + X and select "Device Manager".
- Look for devices with a yellow triangle or an exclamation mark, indicating a problem.
- Right-click the problematic device and select "Properties" to view error details.
- From the "Driver" tab, you can update, roll back, or uninstall the driver.

#### 2. Updating Drivers via Windows Update:

- Press Win + I to open Settings.
- Navigate to "Update & Security" > "Windows Update".
- Click "Check for updates" to see if there are any driver updates available.
- Install any available updates and restart your computer if necessary.

#### 3. Using Command Prompt to Check Driver Status:

- Open Command Prompt as an administrator by typing cmd in the Start menu, rightclicking "Command Prompt," and selecting "Run as administrator".
- Use the driverquery command to list all installed drivers:

```
driverquery
```

To get detailed information about a specific driver, use:

```
driverquery /v /fo list
```

#### 4. Using PowerShell to Manage Drivers:

- Open PowerShell as an administrator by typing powershell in the Start menu, right-clicking "Windows PowerShell," and selecting "Run as administrator".
- To list all installed drivers, use:

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Get-WmiObject Win32\_PnPSignedDriver | SelectObject DeviceName, Manufacturer, DriverVersion

To export the list of drivers to a file:

```
Get-WmiObject Win32_PnPSignedDriver | Select-Object DeviceName,
Manufacturer, DriverVersion | Export-
Csv -Path "C:\DriversList.csv" -NoTypeInformation
```

### 5. Manually Installing a Driver:

- Download the appropriate driver from the manufacturer's website.
- Run the installer and follow the on-screen instructions.
- Alternatively, you can manually install the driver via Device Manager:
  - Right-click the device and select "Update driver".
  - Choose "Browse my computer for driver software".
  - Navigate to the folder containing the driver files and follow the prompts.